

# RIIFO

## Terms and Conditions

The following standard Terms and Conditions apply to all sales of products by Riifo North America, Inc unless otherwise modified in Order Confirmation or Delivery

Note. Any contrary terms in purchase orders or purchaser standard terms and conditions are rejected and acceptance of the order by Riifo North America, Inc is conditioned upon these terms and conditions or as set out specifically in the Riifo order confirmation.

**Terms of Payment:** Terms are net 30 days. Payable in U.S. or Canadian dollars depending on point of delivery.

**Price Changes:** All published prices are subject to change. Reasonable notice (normally 30 days or more) of an effective date for those changes, but reserves the right, under unusual circumstances, to give shorter notice.

**Sales Orders:** Purchase orders submitted to Riifo shall specify Riifo part numbers as well as product description from a Riifo catalog. All such offers to purchase are subject to Riifo North America, Inc acceptance, which shall be by order confirmation provided to the customer by Riifo. Customer is responsible for reviewing the order confirmation and reporting any necessary changes to Riifo Customer Service immediately. Mistakes on orders due to inaccurate or incomplete information from the customer and not changed by the customer will be the customer's responsibility and/or subject to Riifo's return policy.

**Terms of Shipment:** Freight is paid by Riifo North America, Inc for combined orders of straight length PEX, coil PEX, and fittings at \$5000 net.

Freight is paid by Riifo North America, Inc for orders on palletted products, which include coil PEX, fittings and/or a combination of both, at \$2500 net.

Excess freight charges resulting from special requested routing or specifying non-Riifo North America, Inc designated common carriers will be billed to the customer.

**Restrictions:** Orders from U.S. customers with a "Ship to" Canada location will not be accepted and U.S. customers are not authorized to sell product to Canada.

**Freight Delivery and Risk of Loss in Transit:** All prices are FOB shipment point.

**Returns:** All returns are subject to Riifo's return policy. No material may be returned without our written permission and return material authorization (RMA) number. Any items with a purchase date older than one year will not be allowed for return. We will accept cataloged and resalable items only. No returns will be allowed for broken bags or bundles, items outside of original packaging, discontinued, damaged, or on-cataloged merchandise. Any material which is authorized to be returned will be subject to a minimum twenty-five percent (25%) restocking fee.